Dematic Support   ☐ Joe Certo

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00187713

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Case Detail

Case Number	00187713	**Previous Case ID**	11093268
Case Owner	Bobbie Wilkerson		
Account Name	Certo Brothers - West Seneca, NY		
Contact Name	Bill Miller		
Status	Closed		
Category	Software		
Priority	3		
Priority Description	System Operational		

Printable View

Information

Subject	Needs entire east buffer shut down.
Description	Needs entire east buffer shut down.
Resolution	ran the query to shutdown the entire east side

System Information

Date/Time Opened	9/2/2009 8:58 PM	**Date/Time Closed**	9/3/2009 6:56 AM
Created By	Bobbie Wilkerson, 9/2/2009 8:58 PM	**Last Modified By**	Derek Camp, 1/22/2015 8:44 AM

Comments

Comments

Public Comment	Name	Date Time
Needs entire east buffer shut down. Turn over to CAPS.	Bobbie Wilkerson	9/22/2014 8:59 AM
I talked to Bill to make sure he wanted both modules in the east to be down. He said yes, so I ran this query on the DB server SELECT * FROM Label WHERE (ModuleID IN ('EASTU', 'EASTL')) AND (PickStatus 'C')	Michael Axdorff	9/22/2014 8:59 AM

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