

Dematic Support

Joe Certo

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Case Number 00193698

Previous Case ID 11121565

Case Owner [Bobbie Wilkerson](#)Account Name [Certo Brothers - West Seneca, NY](#)Contact Name [Bill Miller](#)

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject Needs west lower buffer shut off.

Description Needs west lower buffer shut off.

Resolution Ran the SQL script on the server which does that by making

System Information

Date/Time Opened 5/10/2011 6:05 PM

Date/Time Closed 5/17/2011 9:08 AM

Created By [Bobbie Wilkerson](#), 5/10/2011 6:05 PMLast Modified By [Derek Camp](#), 1/22/2015 8:54 AM**Comments**

Comments

Public Comment	Name	Date Time
Needs west lower buffer shut off. Turn over to CAPS.	Bobbie Wilkerson	9/22/2014 9:39 AM
10:00 PM - I connected to the system and ran the SQL script on the RR server which marks everything in WestLower as U for unavailable - 10:30 PM	Jeffrey Peterson	9/22/2014 9:39 AM

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