

Dematic Support

Joe Certo

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Comments

Public Comment	Name	Date Time
<p>Follow up with John: They confirmed that the RSCC software that they have onsite is of the old versions. I will send new RSCC software to John. We backed up the parameters to the disk in the cabinet.</p> <p>John also reported that case stop 007112 Sol 2 released cases closer together than the other lines.</p>	Michael Raymond	9/22/2014 9:33 AM
<p>Mike asked me to look at this since they run at night. I connected and saw 34/30 errors. (About 2% of total packages.) FF Sheets listed 4001 value at 95. In RSC it was set to 90, so I increased it to 95 and monitored. Observed that they still got some 34/30s, but also got 30/34s. Lowered 4001 to 93 and monitored, but they did not run many after that. May be done for the night. Also checked the size of the MUZ window. It's 50 for 5001, and 35 for the others.</p>	Bud Van Suilichem	9/22/2014 9:33 AM
<p>I connected to the RSCC via modem #716-674-2758 Production starts at 9:00pm I ran a histogram and found that the application does not exist. They are running on 1860 software instead of the 2322 software (not sure why)</p> <p>I contacted John and he reported that they replaced the computer over a year ago and their IT staff installed the software.</p> <p>Based on the information that I have recieved cartons are arriving late to update #1. We will need to monitor the tracking errors durring product to determine if changes to the 400x parameters corrects this issue.</p>	Michael Raymond	9/22/2014 9:33 AM

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