

Case **00198397**

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Case Detail

Case Number 00198397

Previous Case ID

Case Owner

Account Name Certo Brothers - West Seneca, NY

Contact Name

Status

Category

Priority

Priority Description

Information

Subject Problem with results from looking up the exceptions from buffer West Lower. It

Description Problem with results from looking up the exceptions from buffer West Lower. It says product unavailable. SKU 01477 They have plenty. Label 207896 is one example

Resolution

System Information

Date/Time Opened 12/12/2011 4:56 PM

Date/Time Closed 1/4/2012 4:40 AM

Created By Jeffrey Peterson, 12/12/2011 4:56 PM

Last Modified By Derek Camp, 2/28/2015 1:04 PM

Comments

Comments

Public Comment	Name	Date Time
<p>8:00 AM EST - Reviewed. Discussed with Mahes. He pointed out (below): If a premature case release was detected the case will be sent to reject. I handed this off to Mike R. to check with the site about the mechanicals / Controls - 8:30 AM EST</p> <p>Mahes replied:</p> <p>This case was told to stop/hold at the merge (-1 release sequence). Couple of minutes later PLC released it with no valid release id i.e it was either manually released or some controls/mechanical issue, (hence the 65535 sequence number which is actually -1). If a premature case release was detected the case will be sent to reject.</p> <p>Bottom line I do not see any sq issues, it looks like something happened at that time in the merge to release this case prematurely.</p> <p>Questions: Is this the only case ? is there a slug of cases released like this at the same time?</p> <p>Mahes</p>	Jeffrey Peterson	9/22/2014 9:41 AM
<p>Follow up with John Maddigan SR: Left Voice Mail</p>	Michael Raymond	9/22/2014 9:41 AM
<p>10:00 PM EST - Tried to connect. Didn't work. John has to go look into it and call me back. - 10:15 PM EST</p> <p>10:15 PM EST - John called back. I connected and reviewed the system for what could have programmatically caused a U pickstatus in the label table.</p> <p>I reviewed the logging and it said something about a Premature release from merge. Something else interesting was a dvt: 65535. Is this some kind of bizarre dynamic destination that has rolled up to overflow its smallint variable? (JWP Edit: No, it indicates a release by the PLC which was not commanded by RR. It is a sequence-less dispo, commonly shown as -1)</p> <p>I emailed Mahes to try and get assistance with this. - 11:00 PM EST</p> <p>21:30:38 27-AutoPick2/WESTL Sys_Info_005 AUTO PICKING case from buffer, label:207896 Seq. number: 97 SKU:01477, Lane:7. 21:30:38 27-AutoPick2/WESTL Sys_Info_005 DB MESSAGE:[SQL Server] Updating PickStatus for Label 207896 21:30:40 27-AutoPick2/WESTL Sys_Info_005 CONFIRMED PICK RELEASE Label:207896 Truck:2250 Stop:205955 Seq. number:97 SKU: 01477 21:30:40 27-AutoPick2/WESTL Sys_Info_005 DB MESSAGE:[SQL Server] Updating PickStatus for Label 207896 21:36:12 23-RRSCN3/WestLowe Sys_Info_005 DB MESSAGE:[SQL Server]@ILaneCompLabel = 207807 207896 207895 21:36:12 23-RRSCN3/WestLowe Sys_Info_005 DB MESSAGE:[SQL Server]Label 207896 got assigned Release Sequence Number -1 Route: 2250 Stop: 205955 Batch: 0 Pick Wave: 0 Pallet ID:0123 21:36:12 23-RRSCN3/WestLowe App_Info_023 SCANNED Label: 207896 at scanner: 3 and assigned Release Sequence: -1. (WESTL) (Seq. # 3) 21:36:14 39-PLCUnsolDispo App_Info_020 Confirmed label: 207896 at scanner: 3, dvt: 65535. (Seq. # 3) status: (0) 21:37:09 21-RRSCN8/A21Merge Sys_Info_005 DB MESSAGE:[SQL Server]207896 is not in database or not yet assigned to a palletizer. 21:37:09 21-RRSCN8/A21Merge App_Info_005 Sent Label: 207896 at scanner: 8 to dest: REJECT, dvt: 25. (Seq. # 4) 21:37:10 39-PLCUnsolDispo App_Info_020 Confirmed label: 207896 at scanner: 8, dvt: 25. (Seq. # 4) status: (0) 21:37:35 09-RRRSCD1 Sys_Info_005 DB MESSAGE:[SQL Server]GetSpecialDivert: Label 207896 was released premature from merge.Sending to Reject. 21:37:35 09-RRRSCD1 RSC_Info_274 Sent Label: 207896 at scanner: 101 to dvt: 25. MisModule label, sent to the untranslatable divert. (Seq. # 8500) 21:38:06 01-RRRSCH1 RSC_Info_273 Confirmed label: 207896 at scanner: 101, dvt: 25. SORTED (Seq. # 8500)</p>	Jeffrey Peterson	9/22/2014 9:41 AM

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