

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00202260**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00202260

Previous Case ID  11150962Case Owner  David AbbeyAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject East Lower Buffer shows as "Picking Disabled"

Description East Lower Buffer shows as "Picking Disabled"

Resolution  Site canceled that product and all took off.**System Information**

Date/Time Opened 5/23/2012 11:41 AM

Date/Time Closed 5/30/2012 11:33 AM

Created By David Abbey, 5/23/2012 11:41 AMLast Modified By Derek Camp, 2/28/2015 1:04 PM**Comments**

Comments

Public Comment	Name	Date Time
After some investigation and reset precesses and bits on the PLC, it was determined that there was incorrect product in the lane. Site canceled that product and all took off.	David Abbey	9/22/2014 9:37 AM
connect to cc2 toggles bit we usually do and it would release one at a time manually still an issue started going thru the logic and determined it was not a plc issue but a rapid route issue with an order they needed to get rid of	Diane McBurnett	9/22/2014 9:37 AM

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