

Dematic Support

Joe Certo

[Home](#) **Cases** [Contacts](#)Case **00202260**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00202260

Previous Case ID 11150962

Case Owner [David Abbey](#)Account Name [Certo Brothers - West Seneca, NY](#)Contact Name [John Maddigan \(Maint\)](#)

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject East Lower Buffer shows as "Picking Disabled"

Description East Lower Buffer shows as "Picking Disabled"

Resolution Site canceled that product and all took off.

System Information

Date/Time Opened 5/23/2012 11:41 AM

Date/Time Closed 5/30/2012 11:33 AM

Created By [David Abbey](#), 5/23/2012 11:41 AMLast Modified By [Derek Camp](#), 2/28/2015 1:04 PM**Comments**

Comments

Public Comment	Name	Date Time
After some investigation and reset precesses and bits on the PLC, it was determined that there was incorrect product in the lane. Site canceled that product and all took off.	David Abbey	9/22/2014 9:37 AM
connect to cc2 toggles bit we usually do and it would release one at a time manually still an issue started going thru the logic and determined it was not a plc issue but a rapid route issue with an order they needed to get rid of	Diane McBurnett	9/22/2014 9:37 AM

[Back To Top](#)

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