

Case **00202857**

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### Case Detail

Case Number 00202857

Previous Case ID 11151894

Case Owner Jeffrey Peterson

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Operations)

Status Closed

Category Electrical

Priority 1

Priority Description System Down

### Information

Subject West Lower Diverter faulted CC-03. Indication is on the Panelview screen. PD+1

Description West Lower Diverter faulted CC-03. Indication is on the Panelview screen. PD+1038A Servo Cycle Overtime Fault Latch.

Resolution Closed to 11151917

### System Information

Date/Time Opened 6/5/2012 5:45 PM

Date/Time Closed 6/7/2012 10:56 PM

Created By Jeffrey Peterson, 6/5/2012 5:45 PM

Last Modified By Derek Camp, 2/28/2015 1:04 PM

### Comments

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Public Comment	Name	Date Time
9:45 PM EDT - Discussed with TSE and John. Maintenance has connected the laptop but they cannot access the PLC. I accessed the PLC and searched for the DP+3801 term. About a zillion lines came up. Conferred with TSE. He discovered a BM+2101 issue. Customer cleared that. Still no help. John is going to cancel that line for now. - 10:15 PM EDT	Jeffrey Peterson	9/22/2014 9:23 AM

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