

Case **00209160**

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### Case Detail

Case Number 00209160

Previous Case ID 11168954

Case Owner Bobbie Wilkerson

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Maint)

Status Closed

Category Electrical

Priority 3

Priority Description System Operational

### Information

Subject remote support 12/13/2012 PLC: CC14: Truck printer #1 is not printing.

Description remote support 12/13/2012 PLC: CC14: Truck printer #1 is not printing.

Resolution CC14 Lad 28 Rung 10:  
Set N15:0 = 0 and/or B3:15/7 = 0

### System Information

Date/Time Opened 12/13/2012 5:51 PM

Date/Time Closed 12/17/2012 4:21 AM

Created By Bobbie Wilkerson, 12/13/2012 5:51 PM

Last Modified By Derek Camp, 1/22/2015 9:19 AM

### Comments

**Comments**

Public Comment	Name	Date Time
Will call back tomorrow.	Bobbie Wilkerson	9/22/2014 9:37 AM
CC14 Lad 28 Rung 10: Set N15:0 = 0 and/or B3:15/7 = 0	Michael Raymond	9/22/2014 9:37 AM
Truck printer #1 is not printing.	Bobbie Wilkerson	9/22/2014 9:37 AM

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