

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)

Case

Case

00214352


[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00214352

Previous Case ID  11180943Case Owner  Bobbie WilkersonAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject printer not working.

Description printer not working.

Resolution  Customer resolved independently**System Information**

Date/Time Opened 6/14/2013 1:00 AM

Date/Time Closed 7/1/2013 8:43 AM

Created By Bobbie Wilkerson, 6/14/2013 1:00 AMLast Modified By Derek Camp, 2/28/2015 1:03 PM**Comments**

**Comments**

Public Comment	Name	Date Time
Printer not working. Would not allow me to cycle process.	Bobbie Wilkerson	9/22/2014 9:54 AM
10:50 PM EDT - Usually when they call about the printer it's the printers connected to the PLCs. Called John to see which. Left VM. - 11:00 PM EDT	Jeffrey Peterson	9/22/2014 9:54 AM
Attempted customer followup. Final review and closure	Jeffrey Peterson	9/22/2014 9:54 AM

[Back To Top](#)Always show me ☐ [more](#) records per related list