

Case  Case **00216613**

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### Case Detail

Case Number  00216613

Previous Case ID  11186221

Case Owner   Diane McBurnett

Account Name  Certo Brothers - West Seneca, NY

Contact Name  John Maddigan (Maint)

Status  Closed

Category  Electrical

Priority  3

Priority Description  System Operational

### Information

Subject  has a divert that is not working

Description  has a divert that is not working

Resolution  Reset bits and rebooted plc

### System Information

Date/Time Opened  8/27/2013 10:39 AM

Date/Time Closed  8/29/2013 4:35 AM

Created By  Diane McBurnett, 8/27/2013 10:39 AM

Last Modified By  Derek Camp, 1/22/2015 9:28 AM

### Comments

## Comments

Public Comment	Name	Date Time
Getting a "servo cycle overtime" error they had just reset the drive and now they can't get the error to go away CC3 - connected found we are not getting the 1038A_SRV_OUT input to the plc (lad buffer_chg, rung 14) forced on and it will cycle but then he said it went to the wrong bin had him check the input back to the drive, while checking the wire the drive faulted - he said he had to power down the CC to reset it He did that and everything seem to come back up correctly - ran a few cases and it was good	Diane McBurnett	9/22/2014 9:47 AM

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