

Dematic Support

Joe Certo

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 Case
00216666
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Case Number 00216666

Previous Case ID 11186351Case Owner Michael LemonAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Operations)Status ClosedCategory SoftwarePriority 2Priority Description System partially down**Information**

Subject One of their lanes isn't realesing (lane 2)

Description One of their lanes isn't realesing (lane 2)

Resolution toggled bit**System Information**

Date/Time Opened 8/28/2013 9:54 PM

Date/Time Closed 8/30/2013 10:41 AM

Created By Michael Lemon, 8/28/2013 9:54 PMLast Modified By Derek Camp, 1/22/2015 9:28 AM**Comments**

Comments

| Public Comment | Name | Date Time |
|---|---------------------|----------------------|
| 4:45 AM EDT - SUPER BUFFER WON'T RELEASE LAD 14:43 - Super Buffer Release Command One Shot. Change value in register 157:12 from 2 to 1 (You may need to add the ip 10.254.1.06 to the Certo linx driver in Citrix to get connected to CC-06.) -5:00 AM EDT | Jeffrey Peterson | 9/22/2014 9:30 AM |

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