

Dematic Support

Joe Certo

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Case Number 00225288

Previous Case ID 11205904

Case Owner Bud Van SullichemAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Maint)Status ClosedCategory ElectricalPriority 2Priority Description System partially down**Information**Subject Empty pallet T car 4300 won't moveDescription Empty pallet T car 4300 won't moveResolution ..**System Information**Date/Time Opened 5/15/2014 3:37 AMDate/Time Closed 5/19/2014 10:30 AMCreated By Bud Van Sullichem, 5/15/2014 3:37 AMLast Modified By Derek Camp, 1/22/2015 9:38 AM**Comments**

**Comments**

Public Comment	Name	Date Time
Connected to CC-14. John is looking at the T-car, and says he is having issues getting it in position. 7:50am - He says he needs to drop off the phone, and will call back.	Bud Van Suilichem	9/22/2014 9:17 AM
Sent email to John asking for the status of this issue. 8:10am - Mike Raymond said to complete the ticket, since customer had not called back to TS, or responded to request for status.	Bud Van Suilichem	9/22/2014 9:17 AM

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