

Case **00249284**

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Case Detail

Case Number 00249284

Previous Case ID 11214499

Case Owner Michele Polmanteer

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Operations)

Status RFB

Category Electrical

Priority 2

Priority Description System partially down

Information

Subject Sorter shutting down

Description Sorter shutting down

Resolution Customer has, or will replace UD-4 PE

System Information

Date/Time Opened 9/8/2014 6:02 PM

Date/Time Closed

Created By Bud Van Sullichem, 9/8/2014 6:02 PM

Last Modified By Derek Camp, 1/22/2015 9:43 AM

Comments

New Comment

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Comments

Public Comment	Name	Date Time
Can't connect to the RSC, so I had John look at the errors. Getting a lot of 43B errors. He said he gets them even when no cartons pass the PE. He observed that the led on the opto is flickering repeatedly. 10:30pm - Suggested he replaced UD-4 PE. 1:10am - Called to follow up, and left VM.	Bud Van Suilichem	9/22/2014 10:04 AM

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