

Case **11229179**

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Case Detail

Case Number 11229179

Previous Case ID

Case Owner Jeffrey Peterson

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Operations)

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject Rejects

Description explain Rejects

Resolution Info provided

System Information

Date/Time Opened 11/18/2014 3:25 AM

Date/Time Closed 3/24/2015 7:50 AM

Created By Jeffrey Peterson, 11/18/2014 3:25 AM

Last Modified By Jeffrey Peterson, 3/24/2015 7:50 AM

Comments

Comments

Public Comment	Name	Date Time
Technical Response 3:20 AM EST - Started a ticket and connected to the system . Looked up 601659. It has only been seen at the merge. John determined that they have scanner issues. He will investigate. I discussed the possibility of bad labels as well . Clerical. - 3:50 AM EST -	Jeffrey Peterson	11/18/2014 3:37 AM

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