Case: 11232276 ~ Dematic Support 8/14/15 Joe Certo **Dematic Support** Home Cases Contacts Case Case Printable View 11232276 « Back to List: Cases Case Detail Case Number Previous Case ID 11232276 Case Owner Michele Polmanteer **Account Name** Certo Brothers - West Seneca, NY **Contact Name** John Maddigan (Maint) Status Closed Category Electrical Priority **Priority Description** System partially down Information Subject Panel CC02 would not start Description There are no faults but the customer is not able to start CC02 Resolution Guided the customer where to look for the FDs. The customer found a broken wire. Fixed it and they were able to start the Panel System Information Date/Time Opened Date/Time Closed 12/15/2014 4:44 PM 12/15/2014 5:17 PM Last Modified By Created By Zain Shamsi, 12/15/2014 4:44 PM Denise Garcia, 5/1/2015 10:37 AM

Comments

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