

Case Case **11243199**

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Case Detail

Case Number 11243199

Previous Case ID

Case Owner Jamie Chrisman

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Operations)

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject Printer is not working. CC14

Description The printer in the warehouse does not print

Resolution Toggled B3/247

System Information

Date/Time Opened 3/11/2015 9:41 PM

Date/Time Closed 3/11/2015 9:54 PM

Created By Jamie Chrisman, 3/11/2015 9:41 PM

Last Modified By Denise Garcia, 6/30/2015 10:43 AM

Comments

Comments

Public Comment	Name	Date Time
Technical Response John reported that CC14 the printer is not printing. I went online with CC14 adn toggled the Bit B3/247 and then it printed. John tested it out and it was working correctly.	Jamie Chrisman	3/11/2015 9:48 PM

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