

Case Case
11253363

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Case Detail

Case Number 11253363

Previous Case ID

Case Owner Robert Riddering

Account Name Certo Brothers - West Seneca, NY

Contact Name Brian Buck

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject Printer not prining lables

Description Printer not printing lables

Resolution Reset bit.

System Information

Date/Time Opened 5/21/2015 2:40 PM

Date/Time Closed 6/3/2015 8:01 AM

Created By Robert Riddering, 5/21/2015 2:40 PM

Last Modified By Robert Riddering, 6/3/2015 8:01 AM

Comments

Comments

Public Comment	Name	Date Time
Tried toggling the bit in LAD 28 rung 10. This didn't help. He said it will print sometimes and then not print. 3:45-He said they are out of product. He said he will have them call back tonight if needed.	Robert Riddering	5/21/2015 3:45 PM
Pulled Wade onto the call.	Robert Riddering	5/21/2015 2:46 PM

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