

Dematic Support

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Case

Case

11262368

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Case Number 11262368

Previous Case ID Case Owner Bobbie WilkersonAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Operations)Status SolvedCategory ElectricalPriority 1Priority Description System Down**Information**

Subject Truck Printer not working

Description Truck Printer not working CC14

Resolution Reset PLC. All is releasing.**System Information**

Date/Time Opened 7/14/2015 2:15 AM

Date/Time Closed

Created By Jeffrey Peterson, 7/14/2015 2:15 AMLast Modified By Bobbie Wilkerson, 7/16/2015 3:29 AM**Comments**

New Comment

Next

Comments

Public Comment	Name	Date Time
Reset PLC. All is releasing.	Bobbie Wilkerson	7/14/2015 6:35 AM
Technical Response Record trouble call and transfer to TSE	Jeffrey Peterson	7/14/2015 2:15 AM

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