

Case Case **11275324**

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Case Detail

Case Number	11275324	Previous Case ID	<input type="checkbox"/>
Case Owner	<input type="checkbox"/> Diane McBurnett	Escalated	<input type="checkbox"/>
Account Name	<u>Certo Brothers - West Seneca, NY</u>	Case Origin	<input type="checkbox"/> Phone
Contact Name	<input type="checkbox"/> Brian Buck		
Status	<input type="checkbox"/> Closed		
Category	<input type="checkbox"/> Electrical		
Priority	<input type="checkbox"/> 3		
Priority Description	<input type="checkbox"/> System Operational		

Information

Subject	Turntable estop
Description	exchanged Turn table 4620. They redid the wiring. They want the wire number to the estop CC14
Resolution	<input type="checkbox"/> Pulled drawings and found wiring for the area customer was asking about. Also emailed the drawings for CC14.

System Information

Date/Time Opened	10/24/2015 2:23 PM	Date/Time Closed	10/29/2015 9:58 AM
Created By	<u>Ian Dudek</u> , 10/24/2015 2:23 PM	Last Modified By	<u>Diane McBurnett</u> , 10/29/2015 9:58 AM

Comments

Comments

Public Comment	Name	Date Time
Site removed an estop and didn't save the wire number so they want to know the wire number to the estop they took out pulled drawings and tried to find what they needed asked what wire numbers were on the ones still installed and we narrowed it down to what we thought was the correct one They are going to go with that and call back if needed I did email them the CC14 drawings set since they said they didn't have any drawings for this cabinet	Diane McBurnett	10/24/2015 2:57 PM

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