

6/6/2019

To whom it may concern,

Christopher McGrath, software engineer @ www.aaw.link, fixed my troubled laptops Windows 7, and Windows 10 beyond my expectations and I am completely satisfied with the services I received.

Statement from AAW Software Engineer (www.aaw.link):

Michael's computers was infected with malwares, spywares, and virus programs. Browsers were infected and surfing on internet was slow and experiencing constant intruding activities. Operation systems configurations, security settings, and some drivers are also affected.

- **Identified and removed nine programs, their associative programs/processes, other hidden programs slowing down the OS (consuming much resources), acting as spyware/ malware, or bridges to virus programs.**
- **Removed the existing Avast Antivirus with better antivirus that will not use much of the OS resources, but will guard the PC. No antivirus program is bulletproof but I strongly not recommend Avast antivirus programs to anyone. I have spent much times analyzing different antivirus programs for years...**
- **Cleaned up about 900+ malwares, spywares, and viruses on each computer.**
- **Cleaned up obsolete restore files, disc spaces, and disc errors.**
- **Fixed all the damages (registries, services, startup, and drivers) caused by cleanup or before cleanup because the bad programs and processes.**
- **Fixed/configured Windows 10 improper privacy settings and removed junk apps that are always running by defaults.**
- **Updated Windows Securities with missing required updates.**
- **Cleaned up infected browsers, updated, and reconfigured them for best performance.**
- **Other obsolete resource-draining programs identified and removed.**
- **Security programs installed to guard for future usage.**

Michael entrusted me with his computer for one week to work on. His patience and trust paid off. I only charged very reasonable price as compared to many hours of work done. All the tasks listed above could be only done with slow progress in days. All customers' system hardware parts, software credentials, and trusts the customers place on me are always safe. I never told the customer to change the parts not needed; but some lowlife computer shops and IT technicians milk the customers and steal hardware like RAM, HDD, or other parts.



Michael Singleton
toadman0329@yahoo.com
716 481 8290



716 240 7786 | mcgrath_ch@hotmail.com
www.aaw.link